What you will need to perform a Zyto Remote Scan:

- High-speed Internet connection
- Windows 10 operating system (Note: ZYTO Remote is not Mac-compatible.)
- Videoconferencing/screen sharing software (We will send you a Zoom link).
- Phone

Refund/Return Policy:

If you are not totally impressed with the capability of your new Zyto Hand Cradle, we offer a 100% return policy with the following requirements:

- Returns must be made within 4 months of the initial purchase and within the first two remote scans, whichever occurs first.
- Equipment must be returned in the original box in "brand new" condition.